

## HOME CARE SUPPORT BROKERAGE SERVICES SCHEDULE OF FEES

Effective as of **9 November 2015**

Australian  
Croatian  
Community  
Services



Australsko  
hrvatske  
društvene  
usluge

SERVICE TYPE		GST Exclusive	GST Inclusive
<b>Based on hourly rate (minimum booking is 1 hour)</b>			
<ul style="list-style-type: none"> <li>▪ Domestic Assistance</li> <li>▪ Meal Preparation</li> <li>▪ Personal Care</li> <li>▪ In Home Respite Care</li> <li>▪ Transport and Personal Assistance</li> </ul>	Monday to Friday 6.00 am - 8.00 pm	\$42.00	\$46.20
	Monday to Friday 8.00 pm - 12.00 am	\$47.25	\$52.00
	Saturday	\$63.00	\$69.30
	Sunday	\$84.00	\$92.40
	Public Holiday	\$84.00	\$92.40
<b>Language Support (NEW)</b>			
Phone calls to your consumers, translating simple documents/letters, attending consumer assessments sessions as a support, and more	15 min	\$15.00	\$16.50
	30 min	\$30.00	\$33.00
	1 hour	\$60.00	\$66.00
<b>Sleepover</b>			
10 hours, include two hours of active care, extra hours of active care are charged at the applicable rate	Monday to Friday Evening	\$250.00	\$275.00
	Weekend Evening	\$300.00	\$330.00
	Sunday and Public Holiday	\$400.00	\$440.00
<b>24 Hour Care</b>			
16 active hours and 8 non active hours, extra hours of active care are charged at applicable rate	Monday to Friday	\$588.00	\$646.80
	Saturday	\$882.00	\$970.20
	Sunday and Public Holiday	\$1176.00	\$1293.60
<b>Travel - Use of Vehicle</b>			
	Rate per kilometre	\$1.10	\$1.21
<b>Case Management - Based on hourly rate (minimum booking is 1 hour)</b>			
	Monday to Friday	\$80.00	\$88.00
	Saturday	\$120.00	\$132.00
	Sunday and Public Holiday	\$160.00	\$176.00
<b>Property Maintenance Services</b>			
Lawn Mowing, Gutter Cleaning, Spring Cleaning and other if available	External Contractor Fee plus \$15.00 Administration Fee		

**PUBLIC HOLIDAYS:** New Year's Day, Australia Day, Labour Day, Good Friday, Saturday before Easter Sunday, Easter Sunday, Easter Monday, ANZAC Day, Queen's Birthday, Friday before the AFL Grand Final, Melbourne Cup, Christmas Day, Boxing Day

**CANCELLATION POLICY:** Cancellations must be received 24 hours prior to commencement of service or the entire service booked will be charged. Public holiday related amendments or cancellations need to be informed 14 days prior to scheduled services.

**ACCS End of Year Closure:** Amendments and cancellations must be advised by 15<sup>th</sup> December, so that appropriate arrangements can be made. Otherwise the entire service booked will be fully charged.

NW Regions Office: 4-8 Parker Street, FOOTSCRAY VIC 3011 – Phone: 03 9689 5811

SE Regions Office: 128-130 Walker Street, DANDENONG VIC 3175 – Phone: 03 9791 6000

ACCS Home Care Services office hours are from 9.00 am to 5.00 pm Monday to Friday.

E-mail: [support@accs.asn.au](mailto:support@accs.asn.au)

Website: [www.accs.asn.au](http://www.accs.asn.au)