



# HELPING YOU TO STAY AT HOME HOME CARE SERVICES

LIVE THE LIFE YOU  
CHOOSE WITH SUPPORT  
AND SERVICES



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[www.accs.asn.au](http://www.accs.asn.au)

## About us

Since 1984 we have been supporting our diverse community in Melbourne and surrounds. We are a quality aged care provider who is registered to provide government subsidised services such as Home Care Packages. We also provide services on a fee for service basis.



## Home Care Packages

ACCS offers a range of services as part of the Government subsidised Home Care Packages program.

To be eligible for a Home Care Package you will need an ACAS assessment and this assessment will determine your eligibility for one of four levels of Home Care Packages.

Each package of care services includes a dedicated care manager who will work with you to personalise services to meet your needs.

## Private Care

If you are not eligible for a Home Care Package or other government subsidised service, or you are waiting for a package to become available, then privately funded services may be an option.

Private Care also allow you to top-up your existing package with additional services you might require.

# OUR SERVICES

1

## Domestic assistance

Support with house cleaning, washing, laundry, ironing and vacuuming.

2

## Respite Care

Access to community or home based activities whilst the family carer is able to have a break from their caring role.



3

## Personal care

Assistance with grooming and personal needs. Meal preparation and meal assistance can also be provided.



4

## Gardening services

We can arrange a qualified gardener and basic home maintenance or modifications.



5

## Clinical and nursing care

Assistance with medications and restorative health support. Access to allied health, physiotherapy, podiatry and nursing care.



6

## Social Support

Transport to social activities, to do weekly shopping or attend any appointments in the community, i.e. medical appointments.

## Our approach

Whatever your needs, we can support you to find the right options to help you stay at home. We will sit down with you and your family to discuss what are your options, your goals, and your interests. We support all communities and are able provide bi-lingual services to people from Croatian, Bosnian and Herzegovinian speaking backgrounds.



*'Berta does a very good job and I am so happy with her work.'*

Nada, Domestic Assistance client

*'We are very happy with the help and the support that your team are providing our father.'*

Julie, daughter of Home Care Package client

## You choose your services

Our Home Care Packages are offered on a Consumer Directed Care model of service, and this means that you have control over what services you receive and who provides them. You can also elect to manage your own package.

## Fees & charges

Any fees we charge are negotiated with you. Some charges are based on your income, and may not apply to people on the aged pension. All services and costs are included in an individualised budget.

**Our Intake Officer is available to provide free advice to help you understand your options.**

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