



Managing Your Home Care Package

If you have a government subsidised home care package, you are required to pay for package management. This includes all administration costs and Care management by one of our experienced ACCS Home Care Package Managers. The cost of this varies depending on how much advice and support you require.

Level of Support

We currently only offer fully Managed option for people on Home Care Packages:

- *Fully Managed*

The Fully Managed option includes regular home visits, monitoring and advocacy. This helps to take the burden off families, particularly when there is a crisis. It also offers the benefit of expert capability in determining appropriateness of care. Through regular visits, the Care manager has the ability to notice and act on the physical and cognitive changes associated with the ageing process. The care manager also provides one-on-one support to navigate the aged care system and maximise the consumer's Home Care Package.

- *Self-Managed (as of 1 July, 2021 we do not offer this option)*

Our duty of care is to make sure that consumers changing care and support needs are identified and managed appropriately.

Care Managers

- ACCS Care Managers are your advisors of care.
- Our Care Managers are experts in Aged Care and your main point of contact with ACCS.
- Your Care Manager will work closely with you to understand your needs and your goals.
- Together you will create a care plan that is best for you and your family.