

## Standard Pricing Schedule

### HOME CARE PACKAGES

Effective 1 July 2024



#### STANDARD SERVICES DELIVERY RATES

Home Care Services		Cost per hour
<ul style="list-style-type: none"> <li>▪ Personal Care</li> <li>▪ Cleaning and Household Tasks</li> <li>▪ Meal Preparation</li> <li>▪ In Home Respite</li> <li>▪ Transport Services</li> <li>▪ Social Support, Shopping Services, Community Access</li> </ul>	Monday to Friday 6.00 am - 8.00 pm	\$78.50
	Monday to Friday 8.00 pm - 12.00 am	\$81.00
	Saturday	\$110.00
	Sunday	\$115.00
	Public Holiday	\$161.00

Overnight Service - provided by external approved provider	Cost
Overnight service can be arranged with other approved providers. Fees are based on the individual consumer needs and will be quoted upon enquiry.	Fee determined at booking

Travel	
When consumer is taken to activities, or when staff use their car on behalf of a consumer e.g. to collect shopping.	Rate per kilometre \$1.50
ACCS staff travel cost to visit you	Nil

Social Support Groups	Cost per session
Includes half a day program, meal and activities. Outings may incur extra expense.	Levels 1 - 4 \$65.00

#### COORDINATION AND SERVICES

Care Management - fully managed by ACCS	Cost per fortnight	
Your Care Manager will support you with your health and wellbeing goals identified in your Care Plan and ensure your services are organised and integrated to meet your needs.	Level 1 (1 hour)	\$78.82
	Level 2 (2 hours)	\$138.60
	Level 3 (3 hours)	\$301.56
	Level 4 (4 hours)	\$457.10

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**NOTE:** Only applicable to a Current Self-Managed Package Consumers

Care Management - self-managed package		Cost per fortnight
Our self-managed option lets you choose, arrange and coordinate the services and supports you require.	Level 1 (0.5 hour)	\$31.68
	Level 2 (1 hour)	\$55.73
	Level 3 (1.5 hours)	\$121.28
	Level 4 (2 hours)	\$183.84

Package Management		Cost per fortnight
Includes the costs for: preparing monthly statements, managing your package funds, and compliance and quality assurance activities required for Home Care Packages.	Level 1	\$59.08
	Level 2	\$103.88
	Level 3	\$226.24
	Level 4	\$342.86

External Services		Cost per hour
Light Gardening	Independent contractor charges	\$60.00 - \$90.00
Home Maintenance Home Modification Allied Health Professional (practitioner) Capital Purchases Consumables Other Services	Independent contractor charges	

Nursing Care	Cost per hour		
		30 min	60 min
Professional health care provided by a Registered Nurse.	Monday to Friday 6.00 am - 8.00 pm	\$100.00	\$123.00
	Weekend	\$123.00	\$146.00
	Public Holiday	\$165.60	\$209.30
Other Suppliers	Fee determined at booking		

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### Terms and Conditions

**Cancellations** - We require 24 hours cancellation notice prior to your scheduled service. You have to contact your Care Manager directly, otherwise you will be fully charged for the service.

### Description of Services

**Personal Care** - Personal care services may include help with: bathing, showering, toileting, dressing/undressing, getting in and out of bed, washing and drying hair, shaving and reminding consumer to take medication.

**Cleaning and Household Tasks** - Cleaning and household tasks may include: help with making beds, ironing, laundry, dusting, vacuuming and mopping.

**Meal Preparation** - Assistance with preparing meals or delivery of a ready-made meal. It does not include the cost of food which consumer must pay for.

**In Home Respite** - A care worker supporting consumer in their home for a short period of time e.g. when their carer is away or unavailable.

**Transport Services** - Accompanied or unaccompanied transport to help the consumer shop, visit a health practitioner or attend social activities.

**Social Support, Shopping Services, Community Access** - Out of home services that help social isolation.

**Nursing Care** - Wound care and management, Medication administration such as assisting client's to take medication, General health and other assessment, certain medical tests including blood pressure, Support with dementia.

*All effort will be made to provide ACCS nursing staff. Where not possible external suppliers will be used. Fee will be determined at the time of booking.*

**External Services** - ACCS has an extensive list of preferred suppliers and those services will be offered to consumers.

**Capital Purchases** - include items such as mobility aids and equipment, or assistive technology.

**Consumables** - includes price for goods such as bandages, dressings and incontinence aids.

### Privacy Information

ACCS respects the right to privacy and we are committed to managing all personal health information in a respectful manner in accordance with the Privacy Act.

### Quality Management/Services

ACCS is committed to providing the highest quality of care and services to our consumers to ensure their comfort, safety and wellbeing. We greatly appreciate your feedback to help us to continue to improve our services and care in all areas.

All concerns and complaints are treated in confidence and any positive feedback is also always appreciated.

If you have any concerns, complaints or compliments with regard to the quality of care and services you receive or the way your personal or health information has been dealt with, please contact **ACCS Operations Manager** on **1800 953 963** who will investigate and work with you to find the best suitable solution.